

## **PUBLIC NOTICE**

We thank you for the overwhelming response received towards new PNG Connection requests. At IGL, we always strive to provide the PNG Connection to all the registered customers within the stipulated time. In spite of the best efforts, there are connections which are taking more than stipulated time due to reasons like statutory permissions awaited from land owning agencies, no digging permissions during monsoon period, technical constraints faced in certain areas etc.

[Kindly click here for the list of Business Partner Numbers \(BP Nos. registered beyond 90 days\), along with the tentative schedule of providing the PNG Connection.](#)

It shall be our endeavor to expedite the work for all such cases. However, if you are not satisfied with the aforesaid schedule, kindly send us your refund request on [refundpng90@igl.co.in](mailto:refundpng90@igl.co.in), quoting Applicant's BP No. & Name. Please also attach a copy of your cancelled cheque for required bank details, enabling us to initiate the online refund process.

We regret the inconvenience caused to you in this regard.

Team IGL